

2163 # 2



PATENT

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Date

10/16/01

Tracy Gutscher

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED
OCT 23 2001
OFFICE OF PETITIONS

Applicant : Simon Jacobs

Attorney Docket No.: 500745.01

Serial No. : 09/824,849

Group Art Unit : 2163

Filed : April 2, 2001

Examiner : not yet assigned

Title : METHODS AND SYSTEMS FOR SCHEDULING COMPLEX WORK ORDERS FOR
A WORKFORCE OF MOBILE SERVICE TECHNICIANS

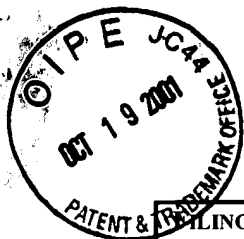
CHANGE IN SMALL ENTITY STATUS

Commissioner of Patents
Washington, D.C. 20231

Sir:

Fees for the above-referenced patent application were paid pursuant to 37 C.F.R. § 1.27(c)(3) in the good faith belief that the Assignee of the application was entitled to small entity status pursuant to 37 C.F.R. § 1.27(a)(2)(ii). The status of the Assignee may from time to time vary between large entity and small entity. Accordingly, enclosed is a check in the amount of \$903 to cover any deficiency in fees thus paid, for which Assignee may not have been entitled to small entity status. The fees are submitted as noted below:

Adjustment date: 10/23/2001 SLUANG1
04/06/2001 MBELETE1 00000023 09824849
01 FC:201 -355.00 OP
02 FC:202 -160.00 OP
03 FC:203 -342.00 OP
10/23/2001 SLUANG1 00000005 09824849
01 FC:101 740.00 OP
02 FC:102 336.00 OP
03 FC:103 684.00 OP



FILING DATE OF ORIGINAL PAPER/FEE	TYPE OF FEE PAID	COLUMN A CURRENT FEE AMOUNT AS A LARGE ENTITY		COLUMN B AMOUNT ORIGINALLY PAID		DEFICIENCY (BASED ON CURRENT FEE AMOUNT)
April 2, 2001	Filing Fee	\$ 740	-	\$ 355	=	\$ 385
April 2, 2001	Total Claims (58, 38 extra)	\$ 684		\$ 342		\$ 342
April 2, 2001	Ind. Claims (7, 4 extra)	\$ 336		\$ 160		\$ 176
TOTAL FEE DEFICIENCY						\$ 903

The Commissioner is hereby authorized to charge any additional fees which may be required, or credit any overpayment, to Deposit Account No. 50-1266.

Respectfully submitted,

DORSEY & WHITNEY LLP

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Registration No. 46,160

MWR:tdg

Enclosures:

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